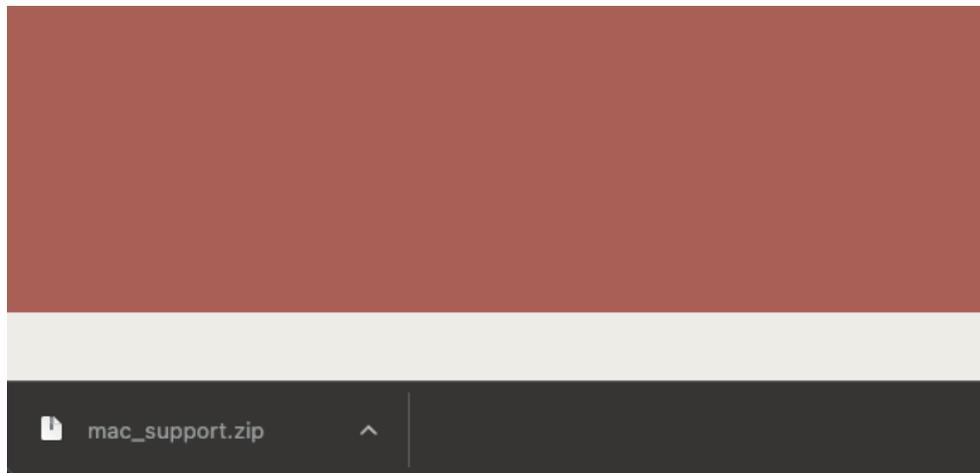


Installation of Take Contro Pluss Applet on Mac.

Download the client by pressing the downloadbutton for MAC here:

<https://sos.arribatec.com>

Open the downloaded file mac_support.zip in Finder



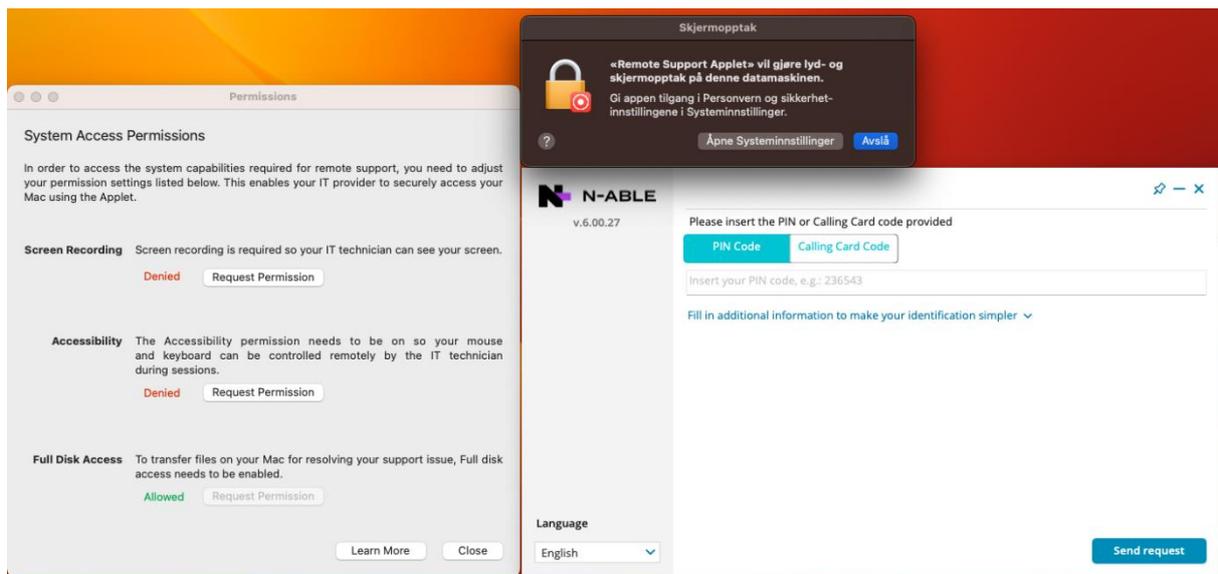
In Finder, click the Remote Support Applet:



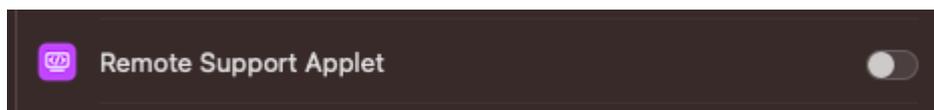
Then click on Open in the dialogwindow:



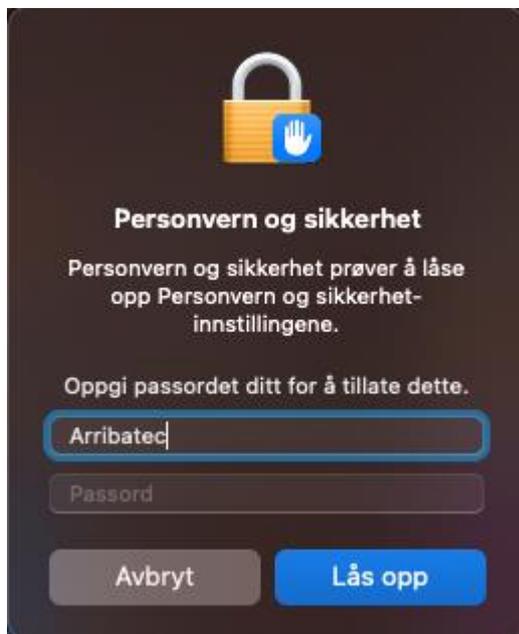
Choose – Open systemsettings in the next picture:



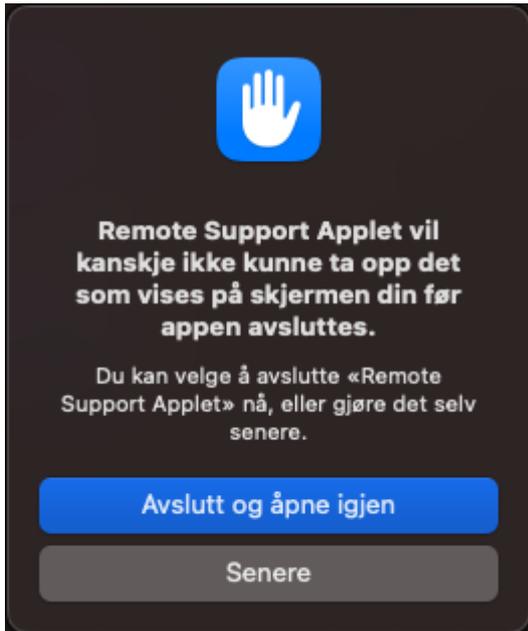
Allow Remote Support Applet in Systemsettings by sliding the switch to the right:



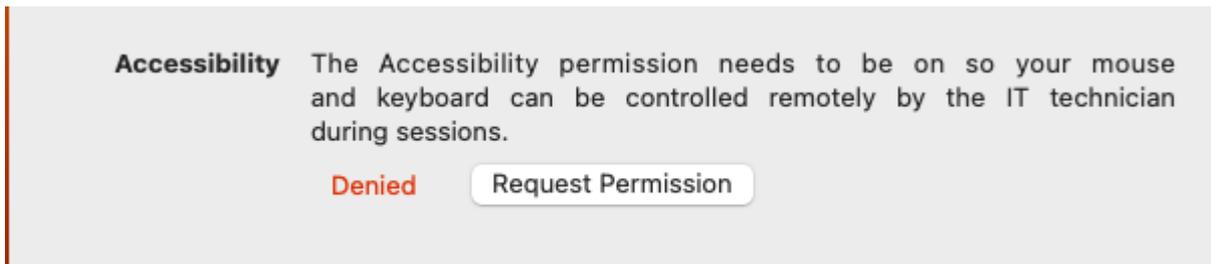
Enter the Password for your Mac-user (local admin)



Close and re-open Remote Support Applet by clicking the corresponding button:



Click Request Permission-button in the Accessibility section like in the picture below:



Close the App and start it again by clicking the «Remote Support Applet» in Finder.

Enter the PIN-code provided by the person who will support you remotely:

The N-ABLE application window. The title bar shows the N-ABLE logo and version "v.6.00.27". The main content area says "Please insert the PIN or Calling Card code provided". There are two tabs: "PIN Code" (selected) and "Calling Card Code". Below the tabs is a text input field with the placeholder text "Insert your PIN code, e.g.: 236543". Below the input field is a link: "Fill in additional information to make your identification simpler" with a dropdown arrow. At the bottom left, there is a "Language" dropdown menu set to "English". At the bottom right, there is a blue "Send request" button.